### 2021 Interim Results Announcement

PICC Group (601319.SH 1339.HK)

PICC P&C (2328.HK)

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Note: The Group's A-share report is prepared in accordance with Chinese Accounting Standards ("CAS"), and the H-share results announcement is prepared in accordance with International Financial Reporting Standards ("IFRS"). The GAAP differences are stated in the attached schedule. The figures presented in this report are data under CAS.



# Results Overview

# Results Overview

Gross Written
Premiums(GWPs)

RMB344.13bn

+ 2.2%

Net Profit Attributable to Equity Holders of the Company

RMB16.88bn

+ 34.0%

Net Assets Attributable to Equity Holders of the Company

RMB211.75bn

+ 4.7%

Fortune 500 Ranking

No.90

Up 22 places from last year

PICC P&C Underwriting profit

RMB5.42bn

+ 2.4%

Life&Health Embedded Value

RMB125.46bn

+ 7.0%

Total Investment Yield (Annualized)

6.7%

**+1.2ppts** 

Cash Dividends Totaling RMB 1.37 per 10 Shares in 2021

Dividend Yield Based on Recent H-share Price 7.7%

# Great Start of "To Be Prominent Strategy"

Focus on corporate strategy, improve management, strengthen supply-side capabilities and efficiency

Sector and customer service projects

Product and service development projects

Channel and network building projects

Investment and industry development projects

System and platform development projects

42 strategic initiatives

# Drive transformation and innovation in subsidiaries for faster and high-quality development

### PICC P&C

Reshape organization
Expertise building
Standardized procedures
Emphasize on empowerment
and loss reduction
IT & digital transformation

### PICC Life

"Comprehensive Individual
Agent" strategy
"Cornerstone Project"
Salesforce building
Accelerate product
development and system
upgrades
Upgrade business mode of life
insurance

### PICC Health

Business model

transformation

Product company
+
Platform company
+
Tech company

# Actively explore "6 strategic services"

Capture growth opportunities, develop business resources, fulfill social responsibility

### Rural Revival

Total cost and income insurance

"Rural Revival Insurance"

Providing agriculture risk protection with insured amount of RMB 2tn

### 2 Smart Transportation

Traffic safety liability insurance "Sync with policemen" serving 5mn cases "Yuhang Model" in 3,000+ junior courts where ~110,000 personal injury cases were mediated, with RMB4.7bn of claims paid by mediation

### 3 Health and Elderly Care

"Health insurance + health management"

1,000+ partner hospitals, corporate infirmaries and chronic disease management centers

One of the first insurers to provide "special commercial pension insurance" on pilot basis, issued first policy

"Huiminbao" covers over 20mn clients

# Environmental Protection

Promote the classic pollution liability insurance
Pioneer green industry insurance
First forest fire insurance policy

### 5 Tech Innovation

Insurance for "first-in-class" devices, materials and software applications Expand coverage of tech and IP insurance Provide risk protection totaling ~RMB270bn for tech companies

### 6 Social Governance

"Township insurance", "community security insurance"

Develop governance liability insurance, provide insurance solutions for public risks in urban areas

### Improve corporate governance through capacity enhancement



Strengthen governance capabilities at headquarter

Enhance control over subsidiaries

Improve governance in associates

## Accelerating digitalization to empower front-line business

#### Underwriting

-Developed synergy-support platform "e-PICC" app, empowered online sales, underwrote premiums +33.3% YoY -Built smart digital distribution platform with "Smart telemarketing+smart speech analysis+accurate distribution", empowered telemarketing with the average success rate of underwriting up +40%

**Loss Reduction** 

-Jia An Pei has empowered the core business by reducing losses and claim payments, with loss reduced +85.5% -Integration of claim data of health insurance, generated tag identification for personal health risk experience, with an estimated reduced payments of 40mn RMB Claim

- -Online claim ratio of auto insurance has reached 85.3%
- -Developed smart loss adjustment tool, support small cases being solved online
- -Developed "Yun Zhi Bao" App for agricultural insurance to offer an improved experience of quick claim process

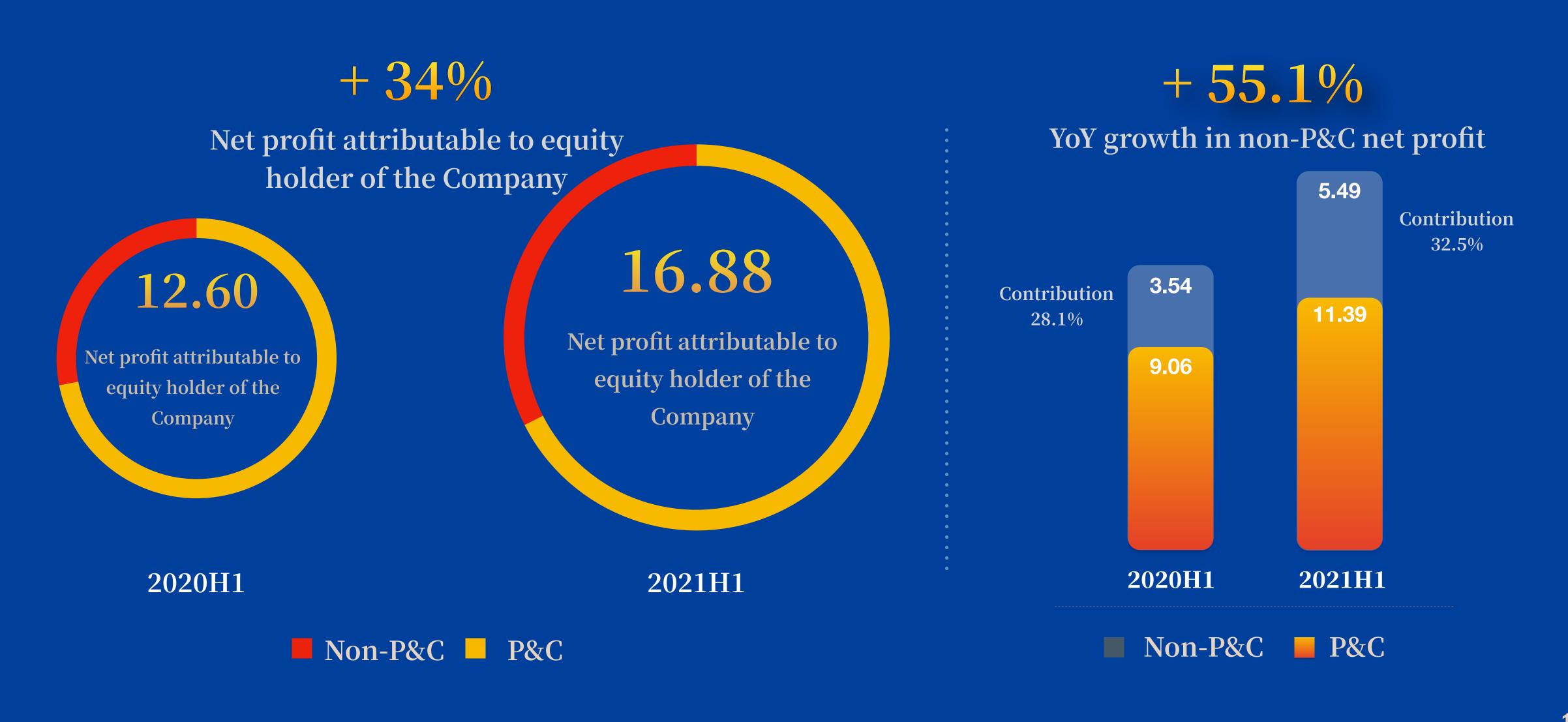
Service

- -Upgrading of core business IT system, supporting improved service in all process for better customer experience
- -Launched and integrated intelligent service, covering full life cycle services for car owners

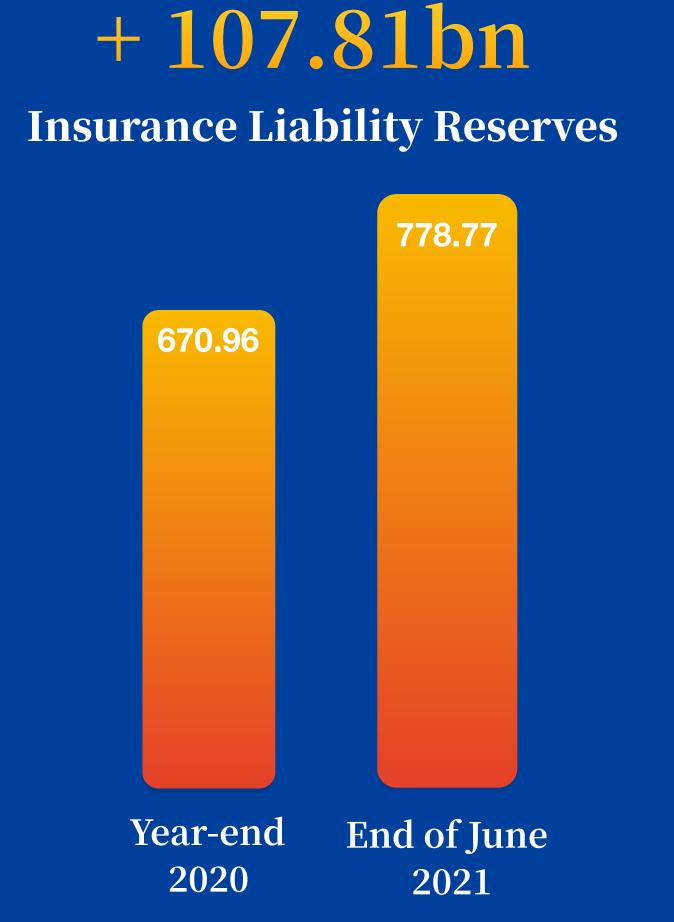
# Refresh corporate culture to drive transformation toward "New PICC"

- -New corporate culture with 4 elements: "mission, vision, values, and ethos"
- -New logo and VI scheme featuring the "Chinese Seal"
- -Carrying out campaigns: "Offering warm service by PICC"

## Recorded net profit with further structural improvement



Increment in reserves and cash inflow from operating activities reached a new high (RMB bn)



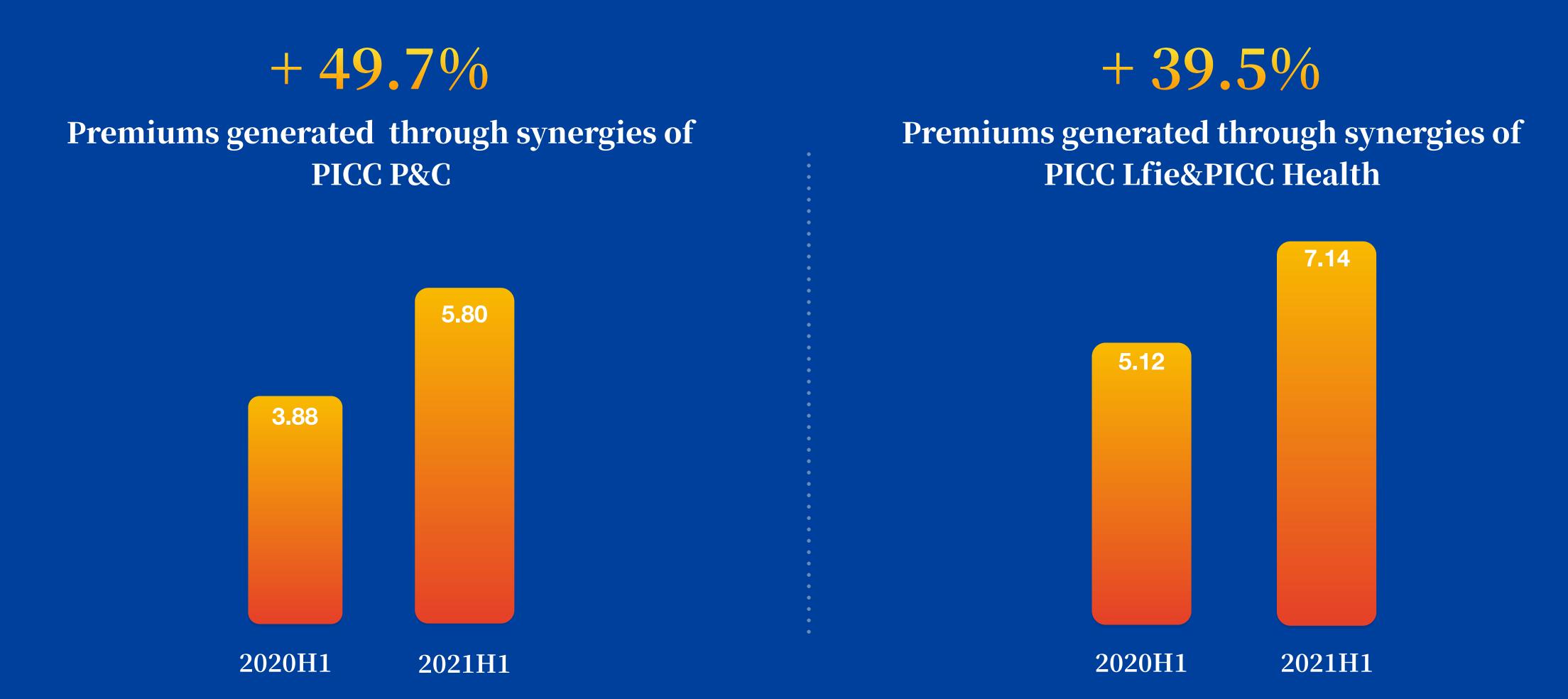
+ 28.72bn

Net cash inflow from operating activities

2020H1

2021H1

## Strong synergies across segments



# Customers reached 270mn with increasing stickiness



Online ratio among household vehicle owners

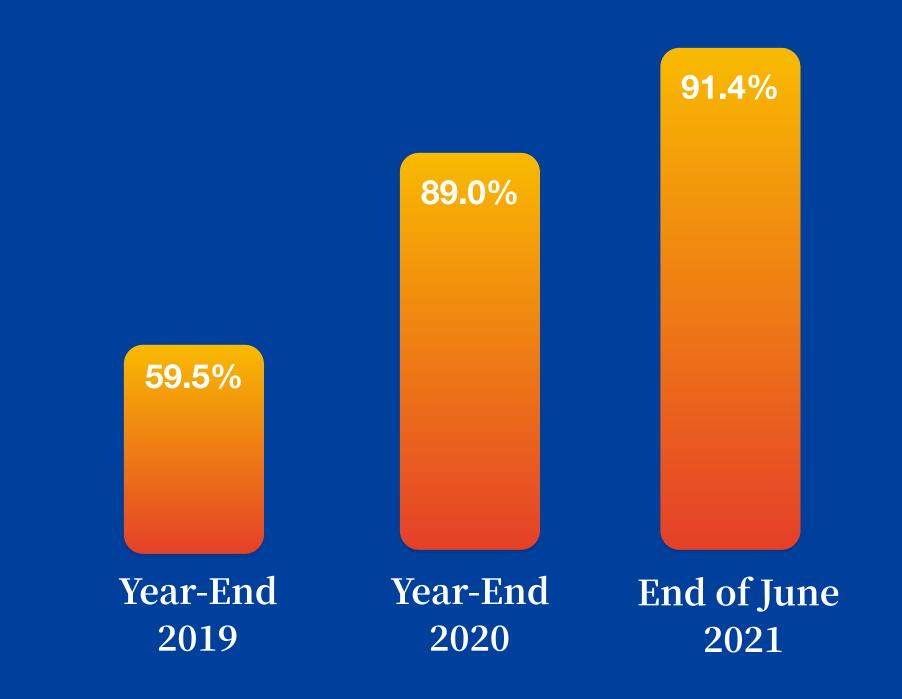


Individual customers

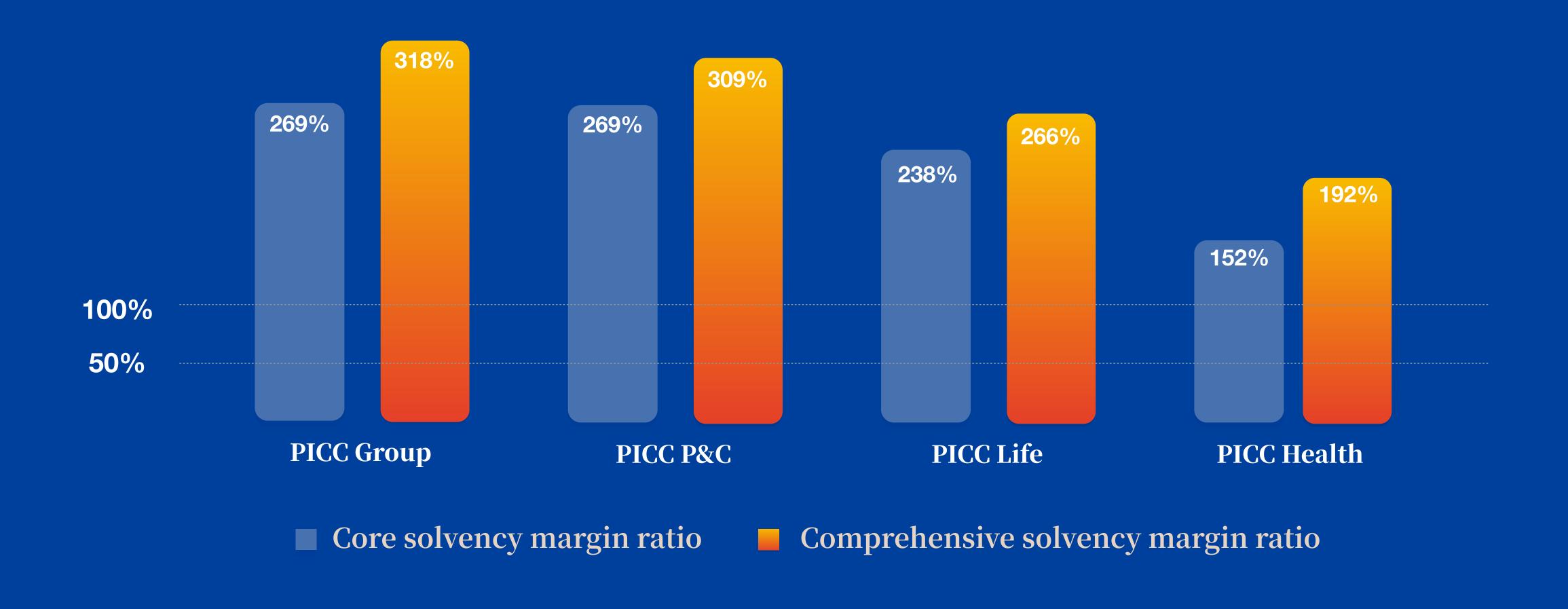
271.58 mn

Institutional clients

5.55 mn



### Solvency ratios higher than regulatory requirements



## 2021H2 Outlook

In the face of new market conditions and growth opportunities, PICC will maintain strong resolution and focus in implementing the "To be Prominent" strategy, sticking to 2021 financial targets, promoting the "Six strategic services", driving key transformation initiatives, accelerating tech empowerment, strengthening governance, and putting the refreshed corporate culture into practice, in order to ensure our full-year goals are achieved and deliver satisfying results for our shareholders, while celebrating the 100th anniversary of CPC.

### PICC P&C

-Focus on profitable growth
-More granular management of motor insurance
-Consolidate strengths in policy-related business
-Drive growth in non-motor commercial insurance
-Leading cost advantages via cost control

### PICC Life

-Business growth and value enhancement
-Drive the "Cornerstone Project"
-Expand the salesforce with high productivity
-Enrich and optimize product portfolio
-Roll out Special commercial pension insurance pilot

### PICC Health

-Promote expertise in health insurance
-Breakthroughs in health management accelerated
-Coordinated reforms in healthcare, health insurance and medicine policy
-Build a company of "product, platform and technology"

# Investment Segment

-Improve investment management capabilities
- "Strategic-tactic asset allocation" framework
-Overarching guidelines for key industry development
-Execution of strategic investments

# Segment Overview

# P&C: Financial Highlights

Gross Written
Premiums

RMB 252.63bn

+ 2.6%

**Underwriting Profit** 

RMB 5.42bn

+ 2.4%

**Combined Ratio** 

97.2%

- 0.1ppts

**Total Investment Income** 

RMB15.17bn

+ 38.0%

Net Profit

RMB 16.51bn

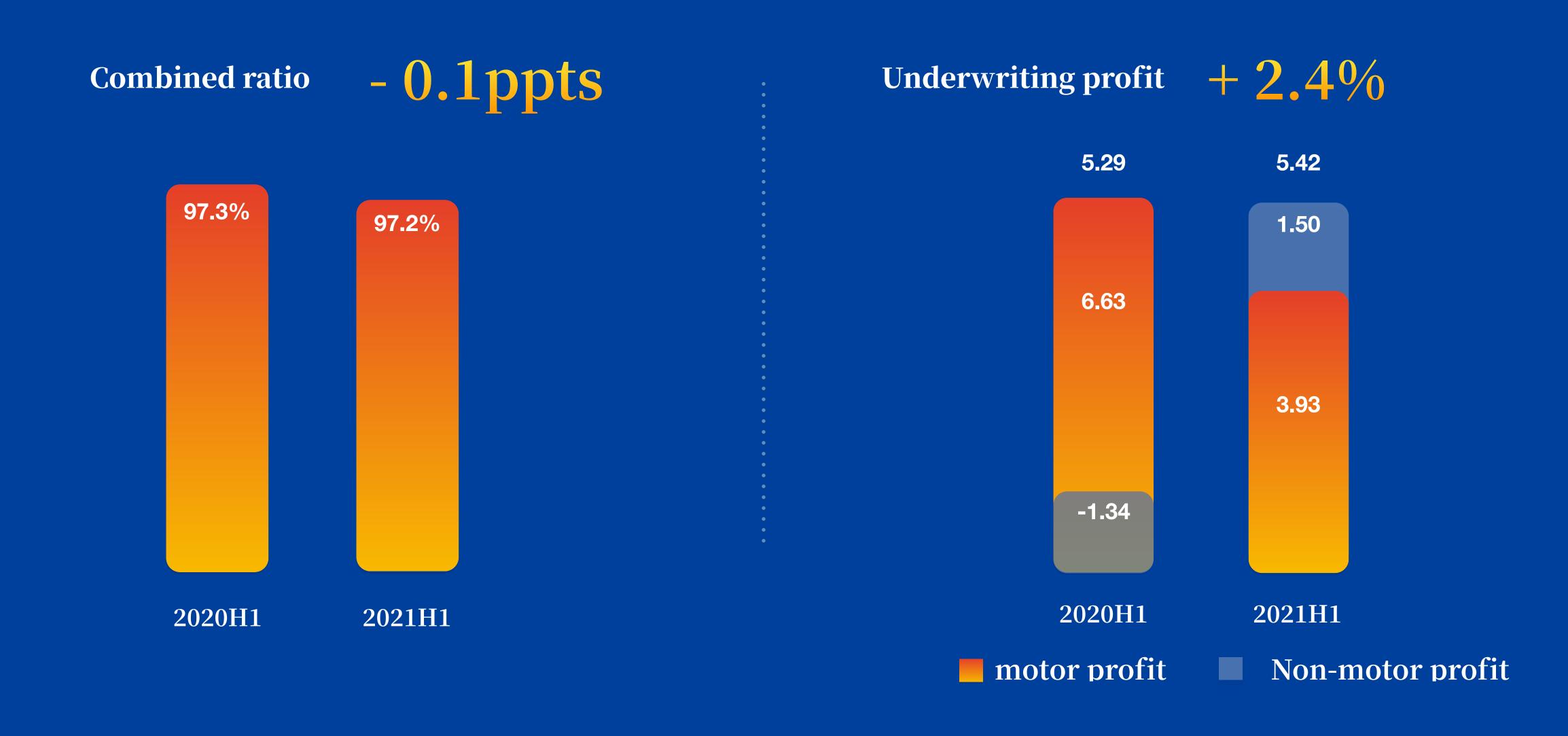
+ 25.8%

**Net Assets** 

RMB 197.10bn

+ 4.0%

### Combined ratio stable, underwriting profitability better than peers



Actively comply with motor insurance reform with increase of No. of vehicles Insured





**Motor insurance GWPs** 

RMB 120.76bn

# Continued structural improvement in motor insurance

Renewal rate of household vehicle

74.1% + 2.9ppts

No. of household vehicles insured

+ 12.9%

Household vehicles as % of total vehicles insured

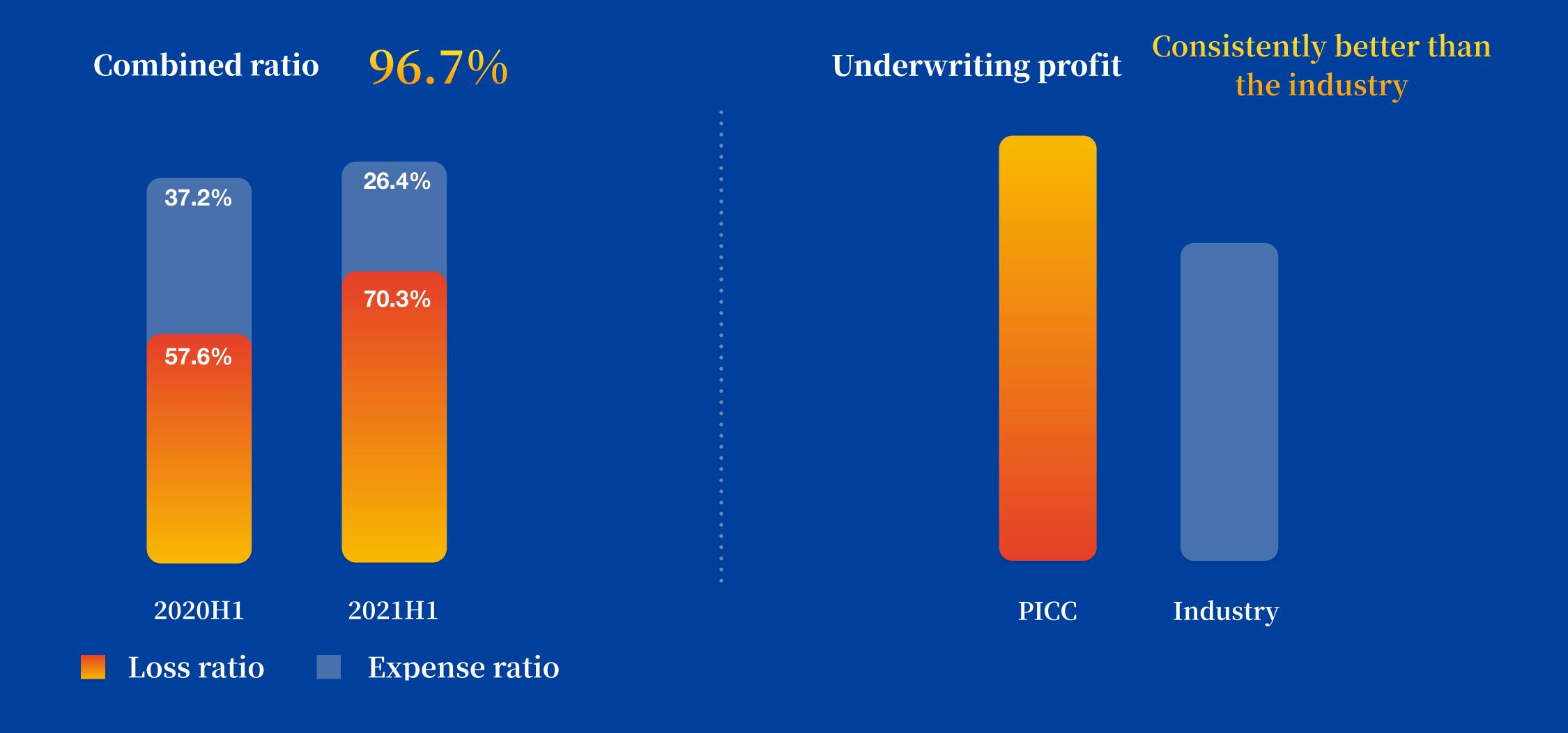
80.6% +1.3ppts Market share in household motor insurance

+ 1.2ppts

% of renewed commercial motor insurance customers with no claims

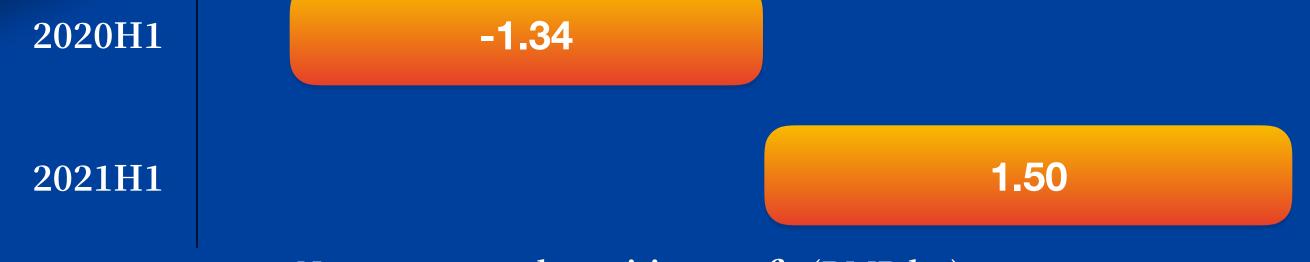
+0.8ppts

## Motor insurance profitability outperformed the industry



# Non-motor insurance achieved profitability via strengthened risk controls

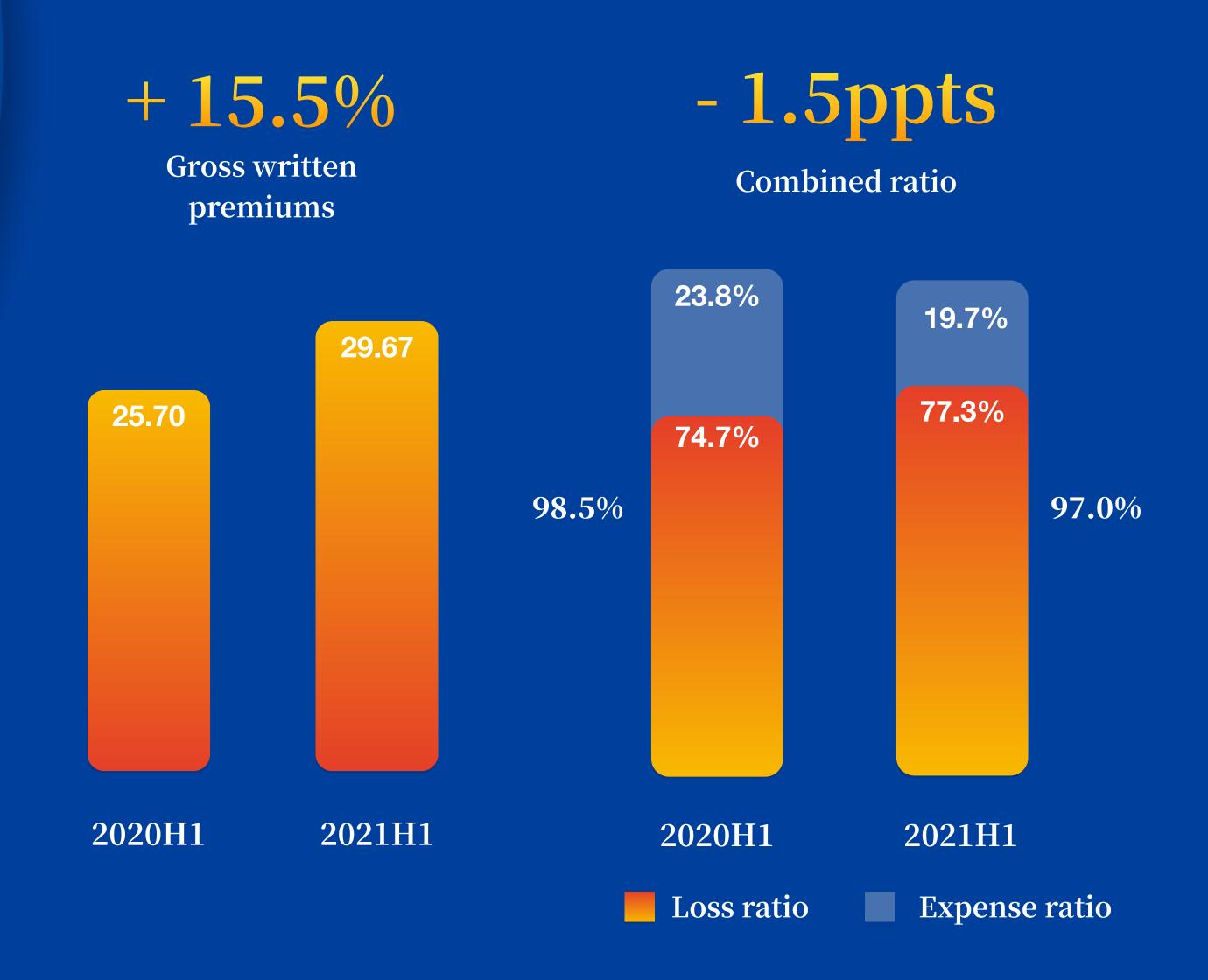




Non-motor underwriting profit (RMB bn)

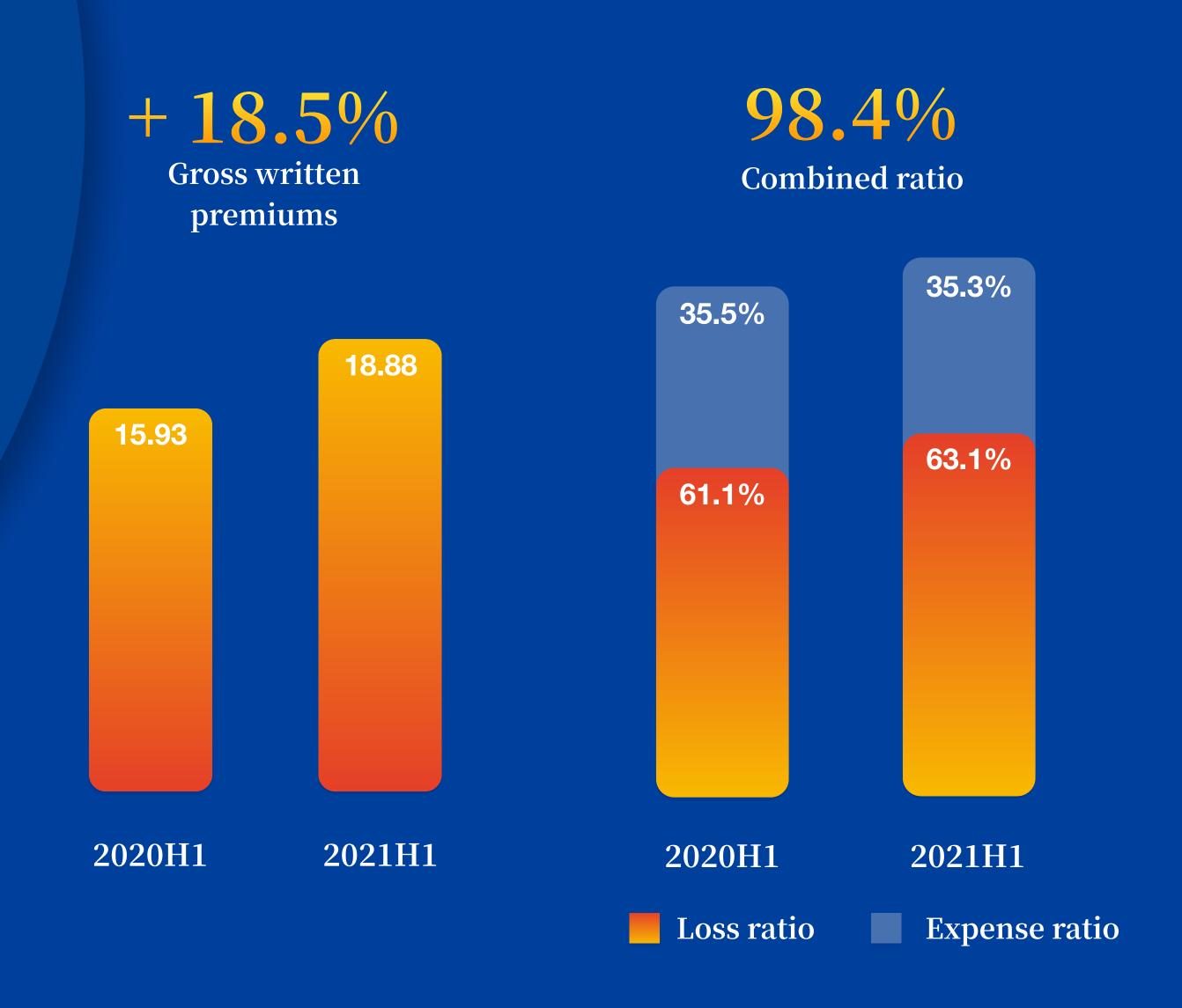
# Agricultural insurance experienced fast growth and better profitability

- -Stronger protection for agricultural insurance due to improved benefits, wider coverage and more products
- -Enhanced service capabilities through product innovations
- -Continued leadership in the agricultural insurance market



# Liability insurance delivered strong social and economic benefits

- -Capture market opportunities to drive key national strategy
- -Create a new model of "insurance + risk controls
- + tech + services"



# Credit & surety insurance continued to phase out financial risks

- -Continued to phase out existing risks
- -Strengthened recovery and collections after claim payments
- -Strict control over quality of new businesses

- 49.0ppts **Combined ratio** 



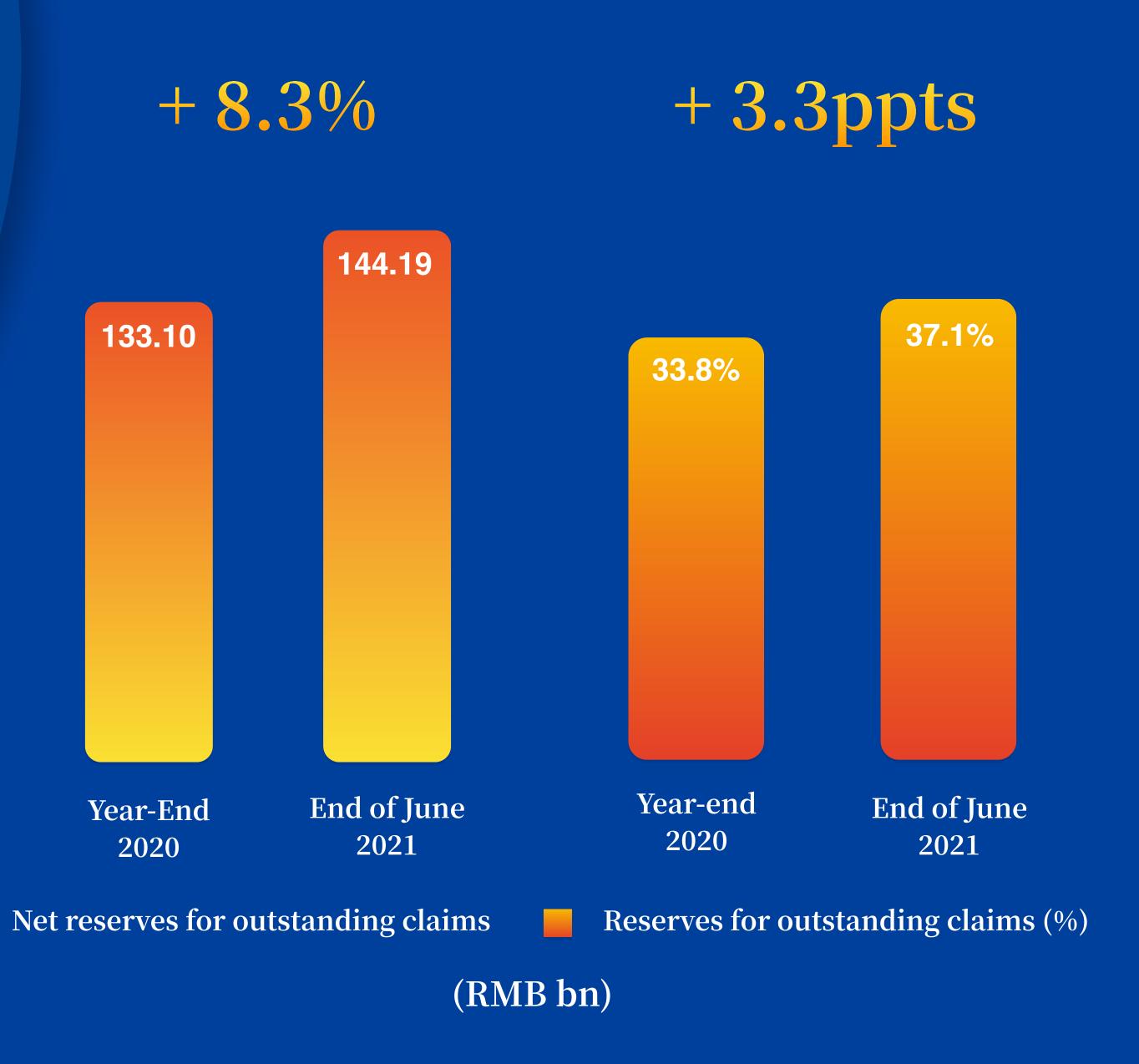
Loss ratio

Recovered amount after claim payments

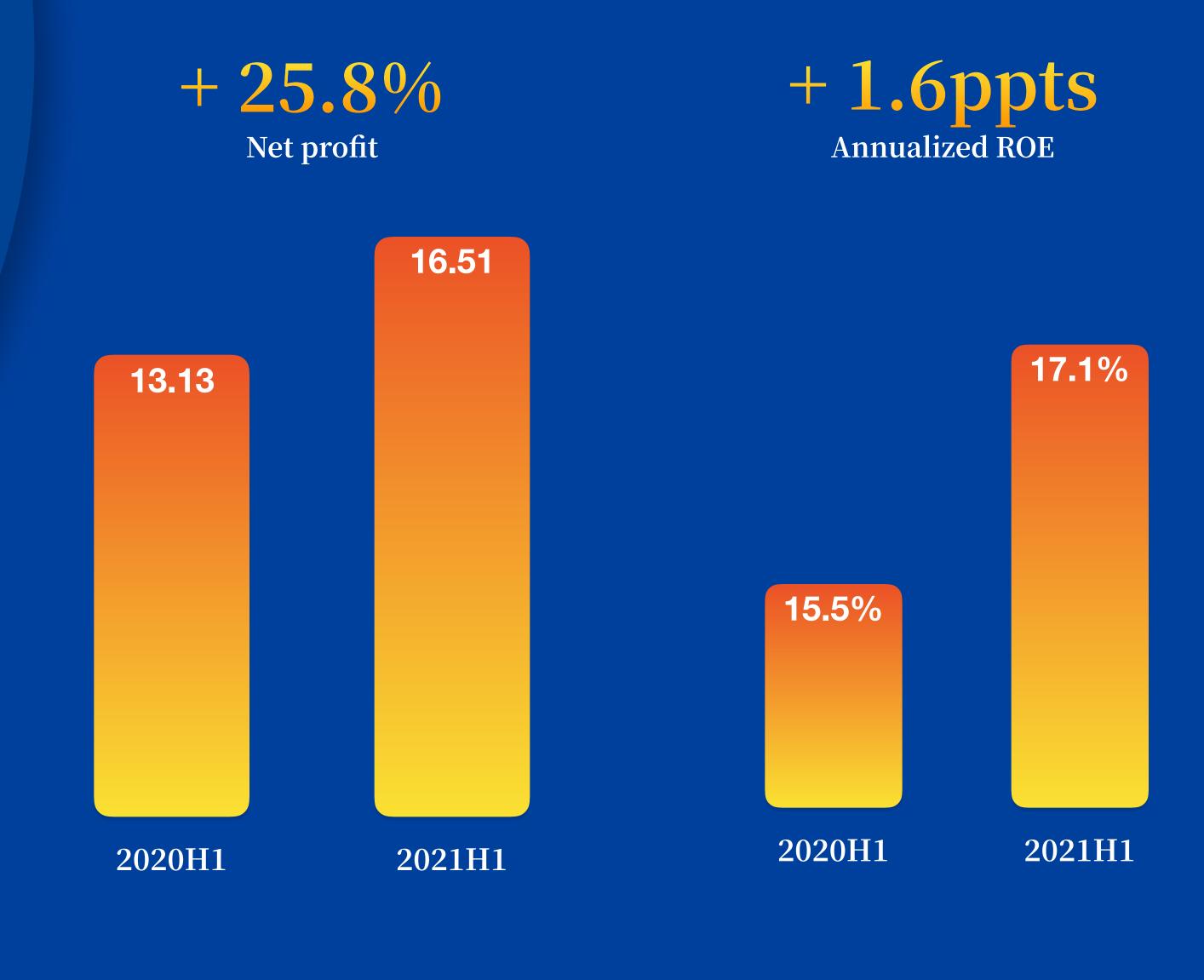
RMB1.3bn +79%

**Expense ratio** 

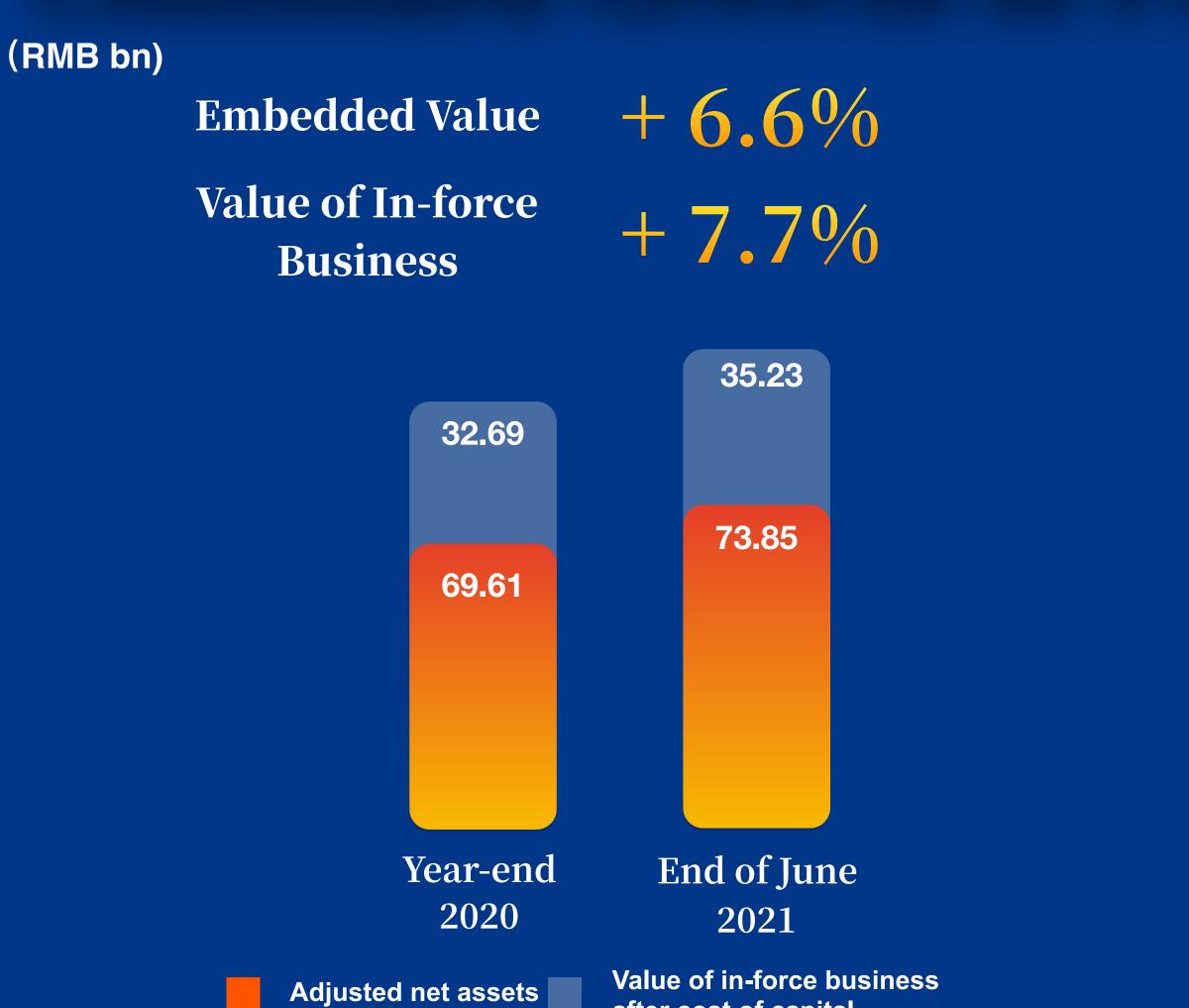
# Sufficient LAE reserves for outstanding claims



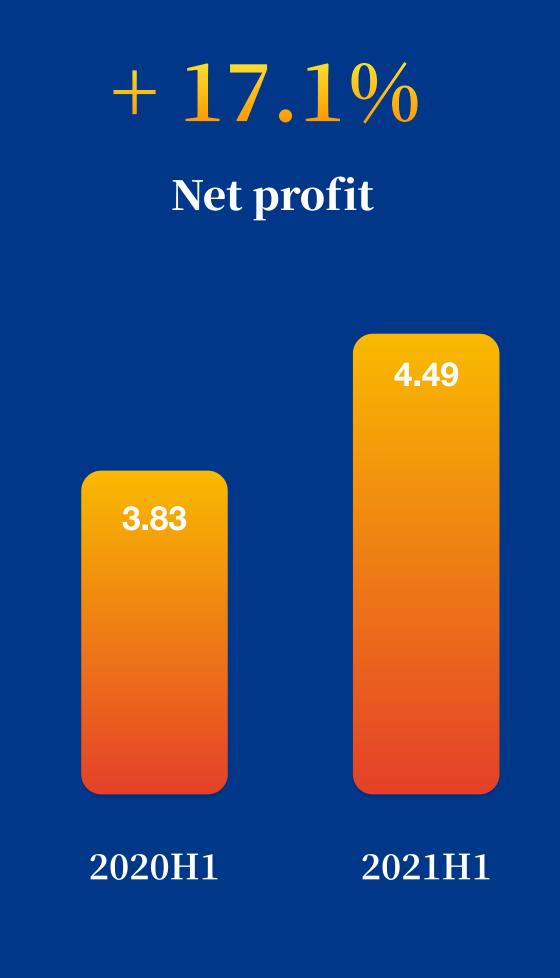
## Fast growth in net profit



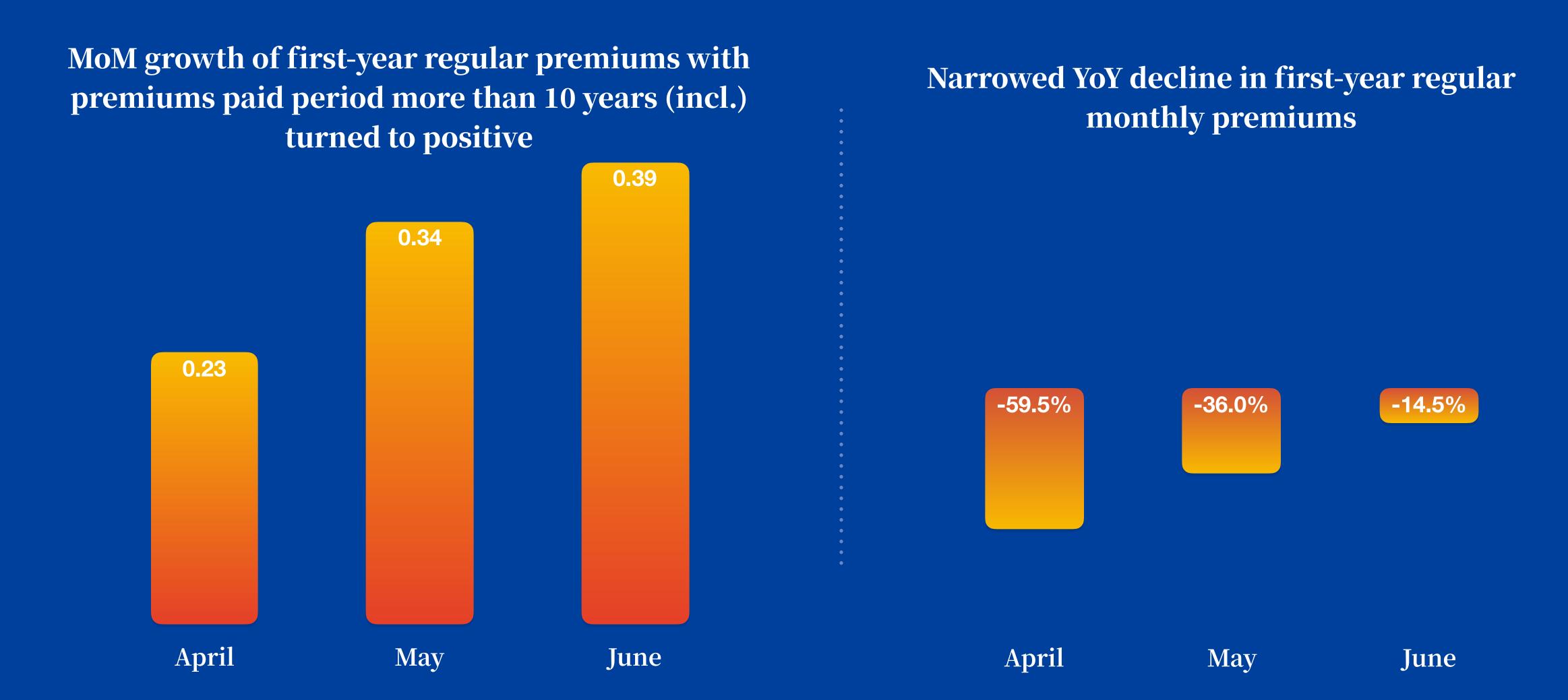
# Life Insurance: Positive Long-term Trends, Continued Growth in Profit



after cost of capital



## New journey toward service-driven growth



# Agents rebounded driven by focusing on expertise building

(# Agents)



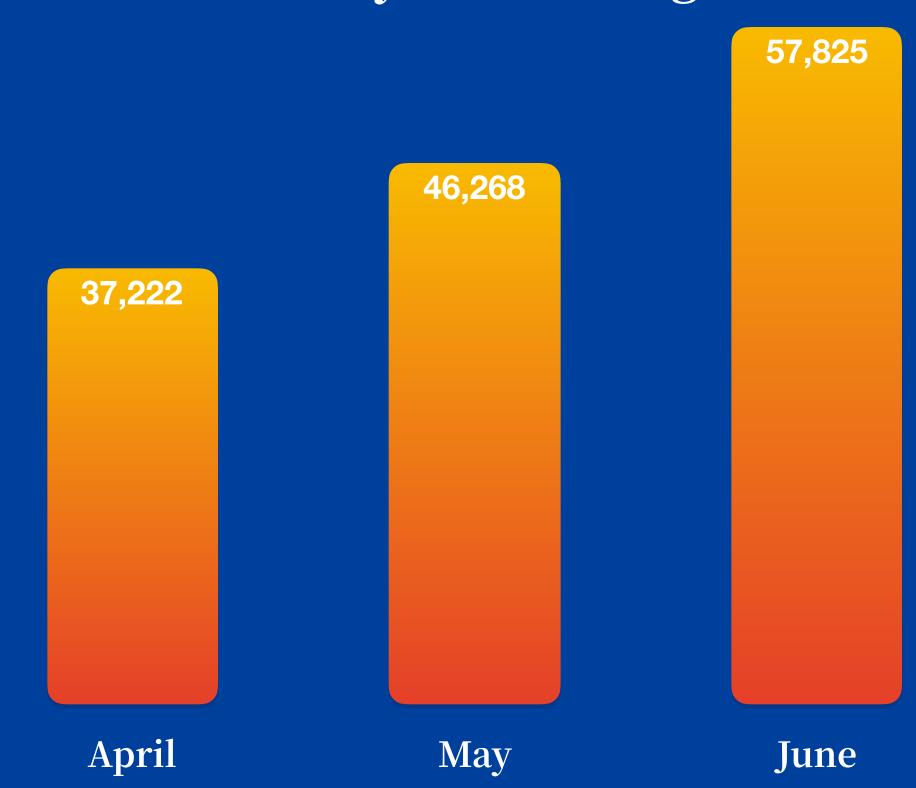
Team building 2.0

Weekly review

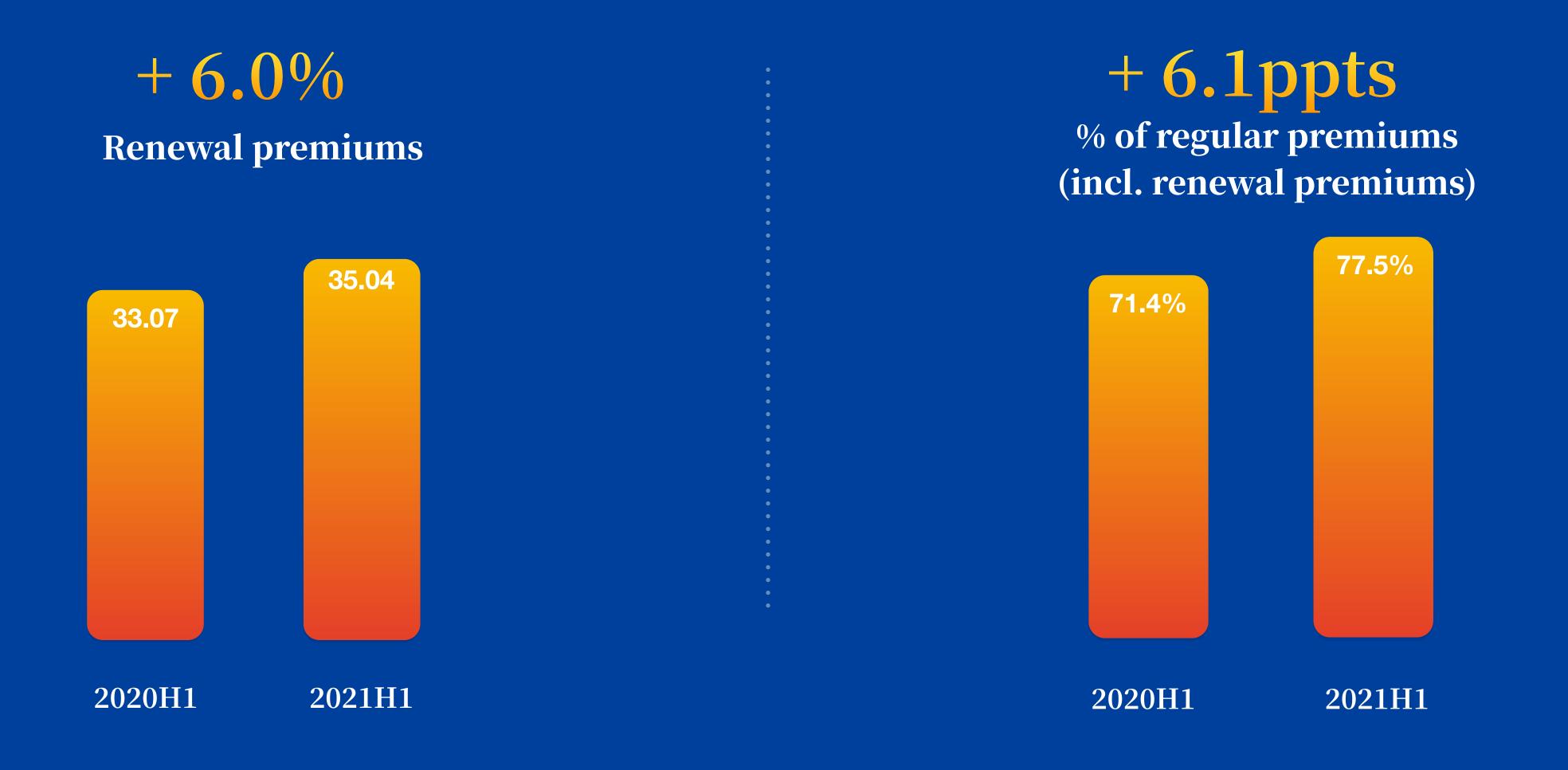
Performance appraisal Training and Education

Worksite standardization Technology empowerment

### Monthly effective agents



### Business structure improved by focusing on value-oriented strategy



# Strong growth in cash inflow from operating activities Breakthrough in commercial pension insurance

### Strong growth

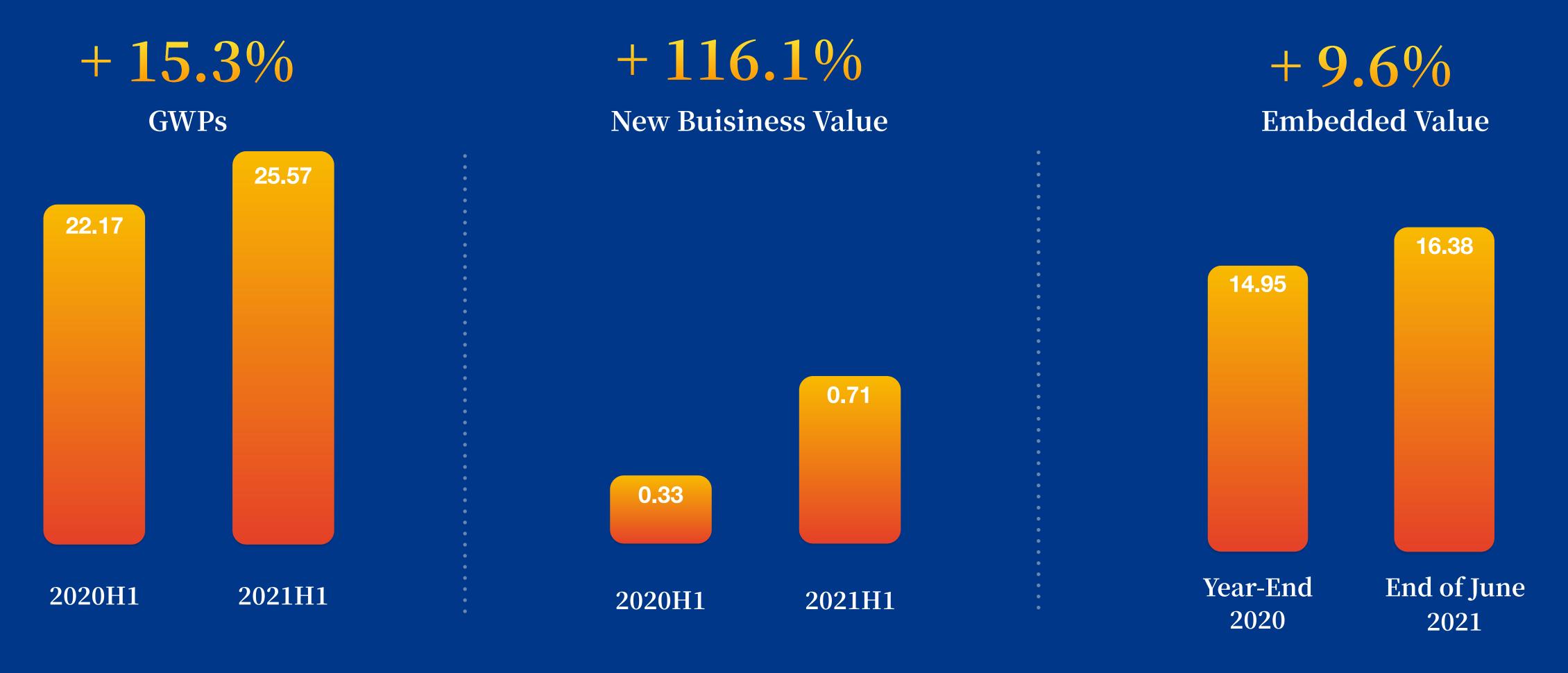
Cash inflows in operating activities 2021H1

+RMB29.68bn

One of 1st batch pilot insurers & Underwrote 1st policy of

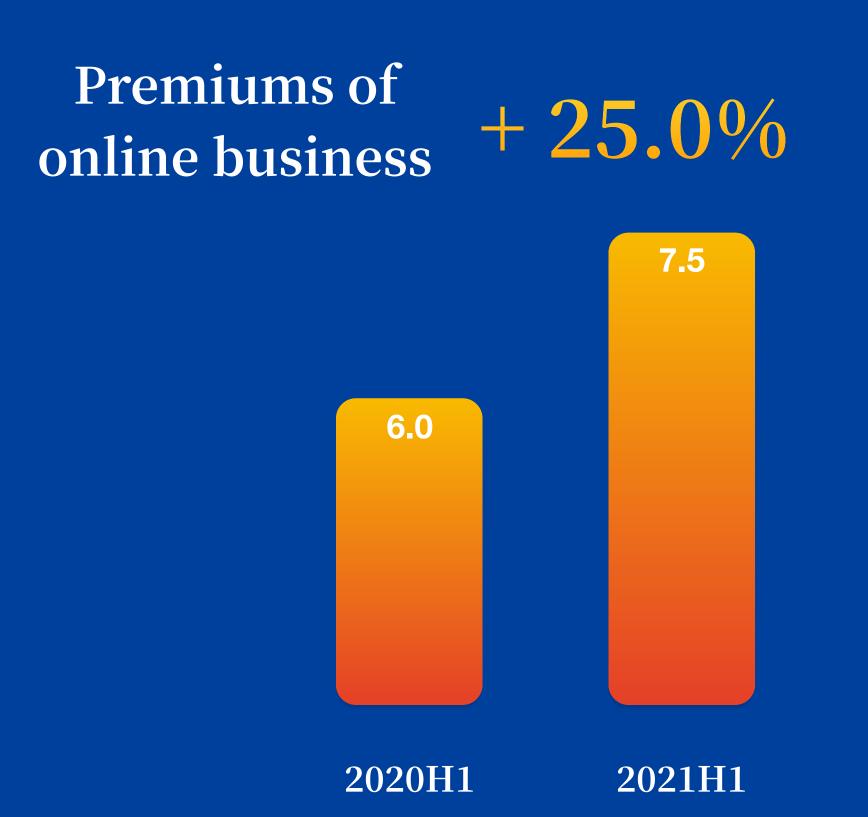
3rd pillar commercial pension insurance

# Health Insurance: Earnings reach record-high, Entering into new growth stage



## Online sales ranked 1st among life insurers

(RMB bn)



New customers

3.93mn

Accumulative customers

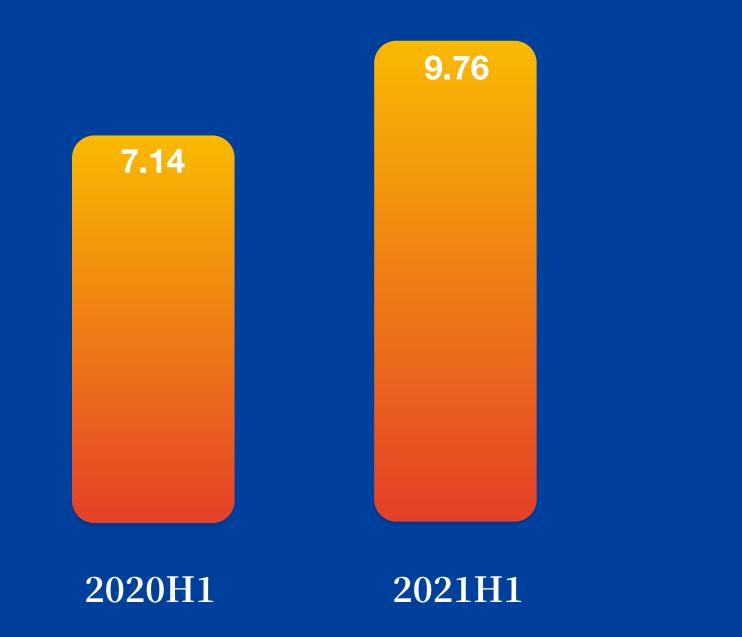
45.97mn

## Significant improvement in operating results

(RMB bn)



# + RMB 2.62bn Cash inflow from operating activities



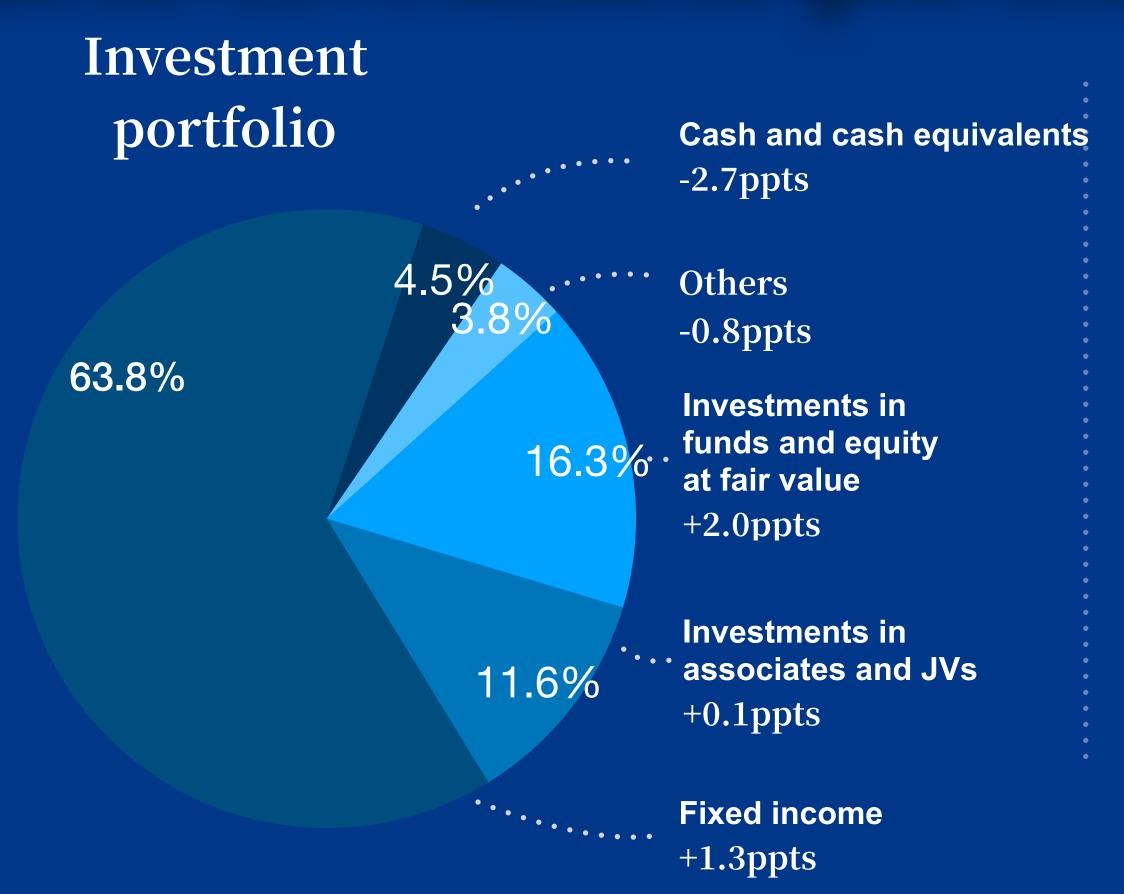
# Asset Management: Stable growth of investment assets and prudent investment portfolio



+ 1.8 %

Total investment assets:





+ 13.0 %

Third-party AUM RMB 525.05bn

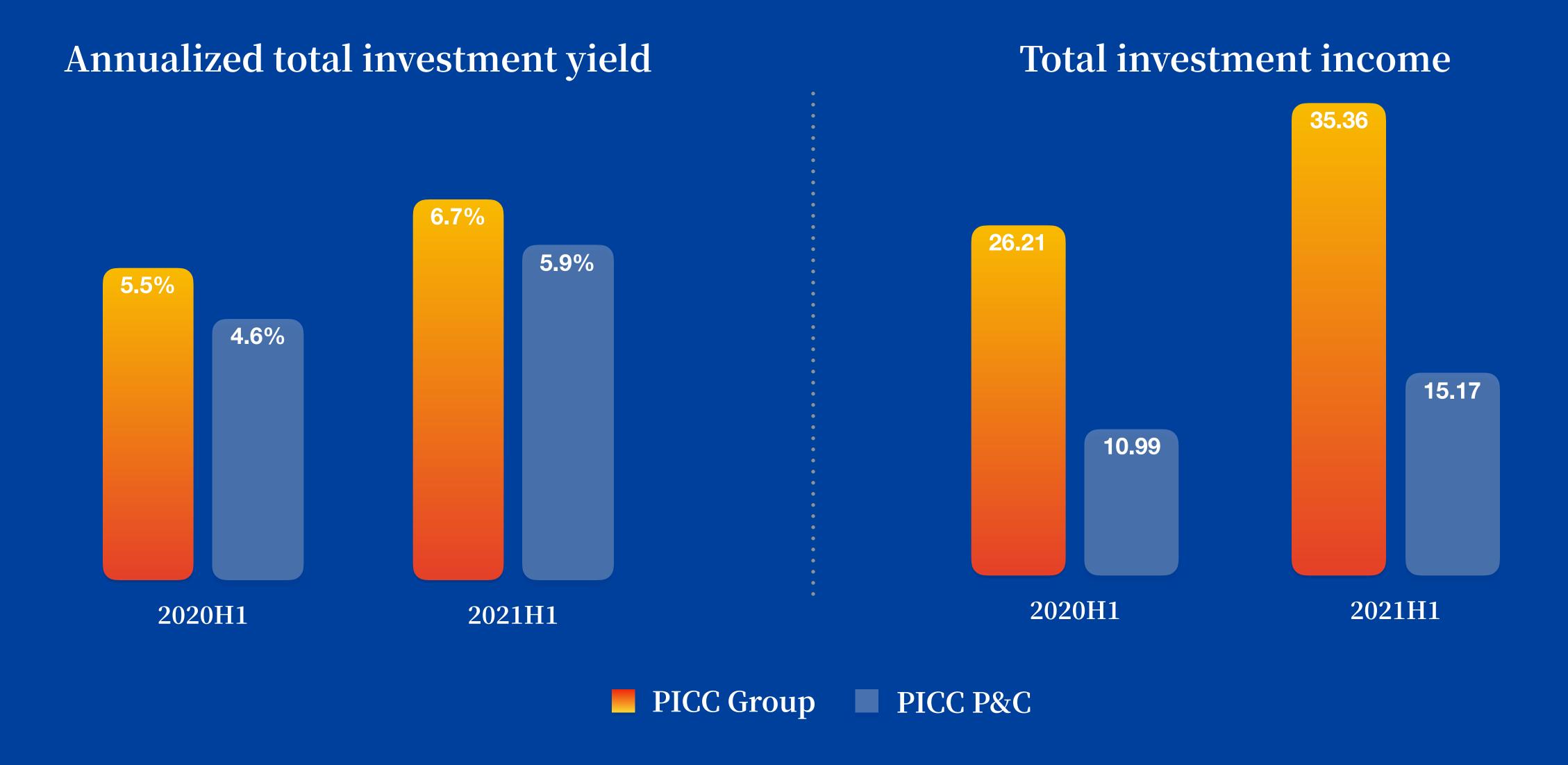
#### Note:

<sup>1) &</sup>quot;Fixed income" primarily includes term deposits, debt securities, debt investment schemes, Tier 2 capital instruments, WMPs, capital guaranteed deposits, pledged loans, trust products, and asset management products;

<sup>2) &</sup>quot;Others" primarily include investment properties, equity investment schemes, reinsurance arrangements classified as investment contracts, non-listed equity investments and derivative financial assets etc.;

<sup>3)</sup> Figures are rounded off and may not add up.

## Fast-growing total investment yield



### Manageable risks in investment assets

#### **Bond Investments**

All issuers rated at AA/A-1 or above, with AAA ratings accounting for 99.2%

Diversified exposure to sectors for credit bonds, with overall manageable credit risks

#### **Alternative Investments**

98.1% are AAA-rated by external institution

Active credit enhancement, including guarantees, repurchase, gross-up, mortgage/pledge, etc.

### **Equity Investments**

Stick to "long-term value investment" strategy, maintain exposure to equities at manageable levels

# PICC Financial Service: Business Model Getting Clear

Operating revenue

RMB0.83bn + 154.8%

Loss reduction realized by "Jia An Pei"

RMB1.02bn + 85.5%

Premiums facilitated

RMB0.94bn + 205%

"Che Zhu Hui" platform
Accumulative 7mn
Customers

Renewal rate >85%

## Reinsurance: Stronger Capabilities

RMB 3.52bn + 24.1%

PICC Re reinsurance premiums

RMB1.14bn

Third-party reinsurance premiums

46.5%

YOY

Accounting for over 30%

RMB 57mn

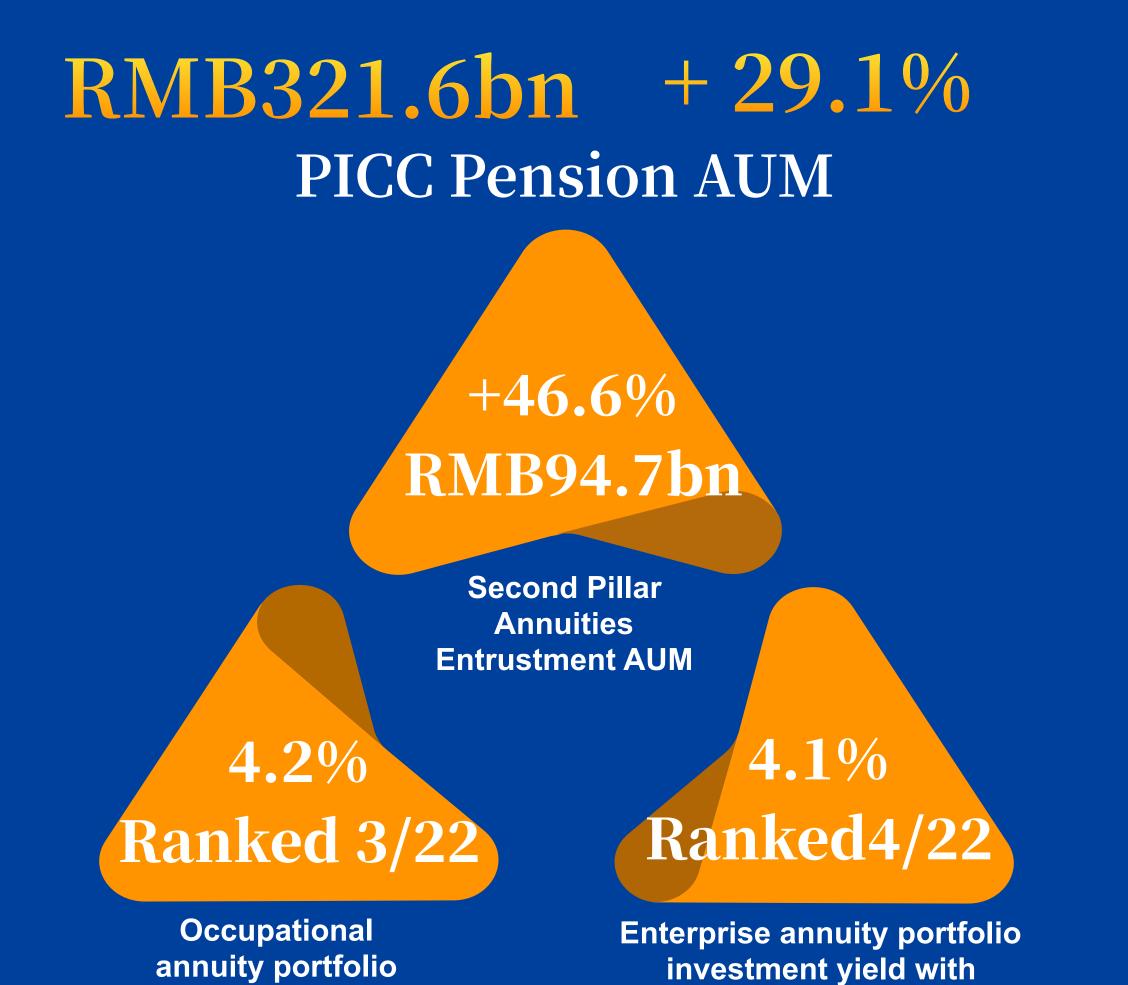
Net profit

Effective cost control

1.9%

Business & administration expense ratio among the lowest in the industry

## Pension: Perform good results in investment yield



equities

investment yield

Prepare for full rollout of commercial pension insurance

2 Drive growth in second pillar annuities entrustment business

3 Strengthen pension fund investment management capabilities

# Meeting your demands and warming your hearts

# Do it now and get it done



#### **Appendix: Differences between CAS and IFRS**

(RMB mn)

Net Profit Attributable to Equity Holder of the Company Net Assets Attributable to Equity Holder of the Company

Item	2021H1	2020H1	As of Jun 30, 2021	As of Dec 31, 2020
Under CAS	16,884	12,602	211,746	202,194
Items and adjustments under IFRS				
Catastrophe reserves of agricultural insurance	-10	33	413	424
Impact of such adjustments on deferred income tax	3	-8	-103	-106
Insurance contracts reclassified as investment contracts	-22	-21	-53	-32
Under IFRS	16,855	12,606	212,003	202,480

### **Appendix: Key Financials of PICC Group (CAS)**

(RMB mn, unless otherwise noted)	2021H1	2020H1	Change (%)
Gross written premiums	344,129	336,841	2.2
Of which: PICC P&C	252,626	246,304	2.6
PICC Life	64,133	67,237	-4.6
PICC Health	25,570	22,173	15.3
Total profit	27,727	21,389	29.6
Net profit attributable to equity holders	16,884	12,602	34.0
EPS (RMB)	0.38	0.28	34.0
Weighted average return on equity	8.1	6.7	+1.4ppts
Total investment yield(annualized)	6.7	5.5	+1.2ppts
PICC P&C combined ratio (%)	97.2	97.3	-0.1ppts
New business value of PICC Life	2,412	3,224	-25.2
New business value of PICC Health	711	329	116.1
(RMB mn, unless otherwise noted)	As of Jun 30, 2021	As of Dec 31, 2020	Change (%)
Total assets	1,341,183	1,255,461	6.8
Total liabilities	1,055,114	982,325	7.4
Net assets attributable to equity holders	211,746	202,194	4.7
Book value per share (RMB)	4.79	4.57	4.7
Embedded value of PICC Life	109,078	102,297	6.6
Embedded value of PICC Health	16,381	14,947	9.6

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PICC Health	25,570	22,173	15.3
Net profit	23,242	17,706	31.3
Net profit attributable to equity holders	16,855	12,606	33.7
EPS (RMB)	0.38	0.29	33.7
Weighted average return on equity	8.1	6.7	+1.4ppts
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New business value of PICC Health	711	329	116.1
(RMB mn, unless otherwise noted)	As of Jun 30, 2021	As of Dec 31, 2020	Change (%)
Total assets	1,341,990	1,256,064	6.8
Total liabilities	1,055,539	982,508	7.4
Net assets attributable to equity holders	212,003	202,480	4.7
Book value per share (RMB)	4.79	4.58	4.7
Embedded value of PICC Life	109,078	102,297	6.6
Embedded value of PICC Health	16,381	14,947	9.6